Department of Social and Health Services Olympia, Washington

ELIGIBILITY A-Z MANUAL REVISION

Revision # 502

Category / Section Benefit Errors D – Basic Food Benefits.

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REMOVE INSERT

Benefits Errors D – Basic Food Benefits

Entire Section. Entire Section.

Summary

388-410-0020 No changes to rule.

Clarifying InformationAdded definitions of "Date of Discovery" and "Date of Establishment" to manual materials.

 The Date of Discovery is the date we have adequate information to validate that the AU has an overpayment, and determine the amount overpaid.

Benefits Errors D - Basic Food Benefits

 The Date of Establishment is the date staff process an overpayment, send the household notification of the claim, and refer the case to the Office of Financial Recovery (OFR) for collections.

Worker Responsibilities

Added information on processing overpayments timely:

- Upon learning of a potential overpayment, staff must take all needed actions to validate that an overpayment occurred and determine the amount of the overpayment. This includes requesting additional information or proof as necessary.
- Working potential overpayments at the time we learn of them ensures that we meet the federal requirement to establish 90% of our overpayments within the calendar quarter after the quarter of the date of discovery.